

Measure Requirements for Natural Stone & Quartz with Built-Up Edge

In Order to Complete a Successful Measure Appointment and Prevent Any Delays, We Need Your Help in Completing the Following Items for Us Before We Arrive:

▪ **Owner or Owner's Agent Must be on Site to Review Details at Time of Measure**

This is necessary to go over your preferred specifications and details, and you will be needed on site for 1-2 hours. If you are not available, another appointment for measure must be scheduled, and an additional trip charge may be added to your invoice. Please call our office immediately if you should have any conflicts.

▪ **Existing Countertop Replacement (Please Remove the Following):**

- All existing countertops must be removed
- Faucetry must be removed
- All cooktop-style stoves must be disconnected
- New 5/8" plywood needs to be installed, if using a Laminated Edge. 3/4" existing plywood may be reused, if in good condition, with a Mitered Edge.

▪ **All Cabinets Must be Installed and Properly Leveled Within 1/8"**

If cabinets are out of level, they will need to be re-installed correctly before we can measure. If cabinets are out of level, Surface Art cannot be responsible for plywood subtops that may be visible below countertops; it is the responsibility of the cabinet installer / owner to ensure that the cabinets are level.

▪ **Sinks, Faucetry (Anything That Requires Holes) Must be on Site**

We need each sink that is to be used on the project on-site at time of measure; even if using multiple sinks of the same model, every sink must still be on-site. We cannot use a spec sheet for sink cutout dimensions. All faucet hole locations will be determined with client at this time. All sink boxes must be available so that we can take sinks back to our shop for an accurate pattern. Faucetry must be removed if reusing existing sink. If sink is needed back at the jobsite before countertop installation, call & arrange to pick up sink after measure.

▪ **Appliances**

We require cooktops and slide-in stoves to be on-site at time of measure, and we prefer they are set in the location they will be installed at. If a cooktop with a separate down draft unit will be installed, we need it cut and placed loosely (not rigidly hooked up) into the plywood subtop for our measure tech. We will accept spec sheets for Freestanding stoves, if not available to be on-site.

***Farm Sink Note:** All Undermount Farm Sinks/Apron Front sinks must be cut to fit and installed into cabinets; do not glue Farm Sinks in place, as the sink must be moveable front to back for adjustment. The top of Farm Sink must be 1/8" below the top of raw cabinet (not top of subtop but top of cabinet).

▪ **Plywood Subtops:** Before templating, cabinets must have 5/8" thick solid plywood (not MDF) installed unless other arrangements have been made with us. Plywood decking is required to be screwed down, and not glued. All plywood subtops must have cutouts for sink and faucet holes. Sinks must be dropped into cutouts prior to confirm fit. *Do not* fasten sink to plywood, and be sure to save sink box and cut-out templates for us.

- Everything must be cleared off the top of cabinets prior to our arrival.
- Templating/measuring usually takes between 2-6 hours to complete, but may vary.
- After measure is complete, the material is received by Surface Art, and upon approval of Shop Drawings (and Photo Layout if required), we will then send the material to be fabricated.
- If we arrive to measure and any of the above is not followed, our technician will leave without measuring anything and you will need to contact the office and reschedule for the next available measure date and pay a trip charge for the technician to return. Any additional trips to the jobsite through no fault of Surface Art will be charged a minimum of \$300.00 per trip.